

Managing a Nation-wide Backup and Recovery Process

Healthcare Success Story | Altarum Institute



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Solution Highlights

Industry | Healthcare

Protected Platforms

- Physical and virtualized Windows servers
- Terminal servers and domain controllers

Solution

- 5 x Unitrends Recovery 823's
- 3 x Unitrends Recovery 813's
- Unitrends Enterprise Backup

Benefits

- Rapid restores of both bare metal and virtualized servers
- Meeting backup windows
- Peace of mind



Unitrends gives us the option to access recovery files across our own network. That was one of the big bonuses since we use our remote locations to store our backups."

Kenny Moore
IT Specialist
Altarum Institute



Customer Profile

Altarum Institute is a non-profit health systems research and consulting organization headquartered in Ann Arbor, MI. While the company is headquartered in Michigan, Altarum Institute also operates through multiple remote offices spread across the country with locations in Texas, California, Washington D.C., Maine, Georgia and more. Both the headquarters and remote offices typically need to back up 1 to 1.5 terabytes of process, health research and health project information.

The Challenge

With a widespread network of remote offices throughout the U.S., managing and securing each of the locations' data was a complicated and challenging task. Kenny Moore, Altarum's IT Specialist, had originally been using Symantec to back up the offices' data. However, the lengthy backup time, unreliability and added cost of shipping physical backup tapes to a secure off-site location proved to be insufficient in meeting Moore's backup needs. Eventually, this escalating cost, in addition to declining support from Symantec, became too cumbersome to maintain.

The Solution

In the process of researching alternate backup solutions, Moore was introduced to Unitrends by a local vendor and decided to adopt it for all of Altarum's offices. Now Altarum uses one location to store the backups of another, so there is no need for remote tape libraries. By implementing Unitrends' solution to protect each of Altarum's remote offices, there is no more hassle or concern that each locations' data is backed up and recoverable.

The Results

By upgrading to a disk-based solution, Moore was able to replace Altarum's old backup process with the much faster, more reliable Unitrends Recovery Appliances. Unitrends' solution combines a superior backup appliance with an easy-to-manage user interface. The graphical reporting and drag-and-drop scheduling allows even novice users the ability to manage their data for reliable backups and instant recoveries. "The product is simple to use, and it's really powerful if you want to get into the more advanced features. But the day-to-day operations are made very intuitive and very straightforward so you can get your job done easily," Moore said.