

Premium DRaaS

For 100% Recovery Confidence and Complete Peace of Mind

At Unitrends, we aim to make efficient and reliable backup and disaster recovery (DR) as effortless and hassle-free as possible. Unitrends Disaster Recovery-as-a-Service (DRaaS) is a step towards that goal. For businesses who need an agile disaster recovery plan but don't want to run a secondary site, Unitrends DRaaS delivers expert DR services and a cloud purpose-built for rapid spin-up of critical workloads at a cost significantly lower than the public cloud or building your own DR site.



We implemented our DR plan at the approach of Hurricane Irma. The DR process Unitrends followed worked just as advertised, and there is now no reason for us to actively manage our DR process. We've outsourced it to Unitrends."

Dennis Hershey
Chief Technology Officer

White Glove Service for Hands-Free Disaster Recovery

The white glove DRaaS from Unitrends takes the stress and hassle of setting up and managing enterprise-class disaster recovery off your hands. Our DRaaS experts implement and manage comprehensive business continuity and disaster recovery (BCDR) plan in the secure Unitrends Cloud designed to meet your specific business continuity and recovery requirements.

Premium DRaaS is an enhanced DR service that includes a guaranteed one-hour spin-up service level agreement (SLA) and Recovery Assurance. Customers typically choose Premium DRaaS for their most critical applications and Elite DRaaS for other important apps. Unlimited DRaaS is also available for virtual machines (VMs) that don't require a recovery SLA.

Guaranteed Recovery in Less Than an Hour

Now powered by Pure Storage™, Unitrends Premium DRaaS provides all-flash storage for cloud-based DRaaS and product target storage designed for rapid data recovery, seamless storage and improved performance to ensure the highest business continuity and operational efficiency levels. Elite DRaaS also includes white glove service, giving you the confidence that your business will recover in the contracted SLA timeframe.

Our low-touch, one-hour spin-up SLA gives you complete peace of mind by ensuring your most critical VMs will be spun up in the cloud within an hour of declaring a disaster. Premium DRaaS includes white glove service for the ultimate confidence in meeting the contracted recovery times. The solution delivers resilient protection, ensuring your business never stops, even in the face of a disaster.

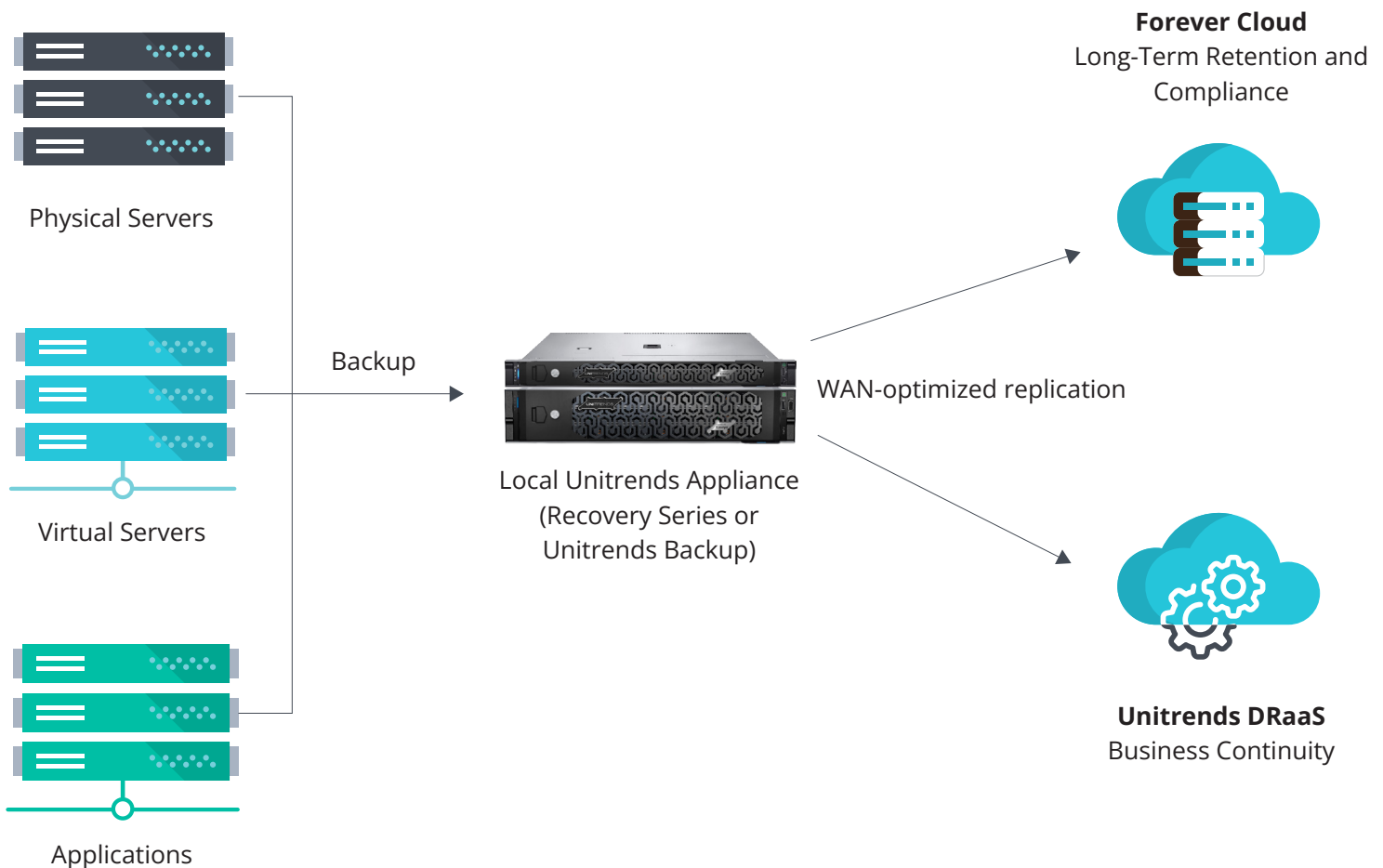


Figure: Unitrends Premium DRaaS

Automated Testing and Built-in Resilience

Unitrends DRaaS delivers predictable recovery and true resilience with next-generation technologies, such as machine learning analytics and predictive analytics technology, that proactively anticipate and resolve potential downtime threats before they happen. Our Recovery Assurance testing automatically spins up and performs application-level testing, orchestrated failover and testing to document, and proves and guarantees recovery SLAs of less than an hour, giving you assurance that important business operations and data are protected from downtime and data loss.

Your business requires dependable, predictable disaster protection. Unitrends Recovery Assurance delivers regular and automated testing and orchestrated failover. This ensures your critical VMs and applications are recovered as expected and ready for rapid cloud spin-up in the event of a disaster. Recovery Assurance testing includes coordinating data sets, managing boot times, measuring the mission-critical application's actual recovery time and reporting proof of compliance to each specified recovery time objectives (RTOs) and recovery point objectives (RPOs). Just what you would expect from a company with 30 years of experience in business recovery.

From Disaster to Recovery in Less Than One Hour

- » **Backup** – Back up applications and data to a Recovery Series or Unitrends Backup virtual appliance at your primary data center.
- » **Replicate to the Cloud** – Copy your backups to the Unitrends Cloud easily with bandwidth-efficient, in-line deduplication and compression techniques from Unitrends.
- » **Choose the VMs** – Select the VMs you want to enroll in Unitrends Standard, Elite or Premium DRaaS.
- » **Test** – Automated Recovery Assurance testing ensures your DR plan works as expected and guarantees compliance with your RPOs and RTOs.
- » **Monitor and Certify** – Get monthly Recovery Time Actual (RTA) reports via Recovery Assurance.
- » **Declare** – In the event of an outage at your primary site, declare the disaster with a single phone call to the Unitrends Cloud Operations team — available 24 hours a day, 365 days a year.
- » **Resume Operation** – Unitrends will spin up and failover operation to your designated VMs in the Unitrends Cloud within one hour of the declaration of disaster.
- » **Restore** – After the disaster, backups of your data and VMs are copied to a Recovery Series appliance or network-attached storage (NAS) device and shipped to your primary site.



**GET PEACE OF MIND AND A GUARANTEED
ONE-HOUR RECOVERY SLA TODAY**



ABOUT UNITRENDS

Unitrends makes efficient, reliable backup and recovery as effortless and hassle-free as possible. We combine deep expertise gained over thirty years of focussing on backup and recovery with next generation backup appliances and cloud purpose-built to make data protection simpler, more automated and more resilient than any other solution in the industry.

Learn more by visiting unitrends.com or follow us on LinkedIn and Twitter @Unitrends.

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