

Unitrends Cloud services

SIMPLE, LOW-TOUCH BACKUP,
RETENTION AND DISASTER PROTECTION

The purpose-built cloud of Unitrends makes backup and disaster recovery simpler, more automated and more reliable than any other cloud offering on the market. With over 100PBs of customer data in secure cloud data centers in six countries, Unitrends makes efficient, reliable backup and recovery as effortless and hassle-free as possible. Our cloud services include the deep expertise we have gained through 30 years of focusing on backup. With Unitrends Cloud, long-term retention is automated and affordable, file recovery is simple and site-wide disasters can be recovered with a single phone call to our expert team.

Unitrends Cloud services work seamlessly with all of our backup appliances, which are available in both **physical** and **virtual** form factors.

Unitrends Forever Cloud

Automated, cost-efficient long-term retention

Designed to allow your business to easily and affordably meet retention and compliance requirements, Forever Cloud offers long-term, off-site retention. Through your Unitrends backup user interface, automatically replicate on-premises backups to the highly available and secure Unitrends Cloud. Pay only for protected capacity, with pricing scaled to your chosen retention policy. Forever Cloud removes the burden of long-term retention management from you and extends on-premises retention to the cloud, reducing capital expense and operating costs while providing a cost-effective alternative to sending tapes off-site for long-term retention.

Hands-free disaster protection

Unitrends Disaster Recovery-as-a-Service (DRaaS) provides rapid spin-up of critical applications in the secure Unitrends Cloud at a cost significantly lower than building a secondary DR site or managing resources in a public cloud. Unitrends offers three DRaaS options based on the RTO SLA. Mix and match service levels based on your recovery goals and most critical servers to meet both recovery objectives and budget requirements.

The requirements for business uptime and data retention are increasing. However, most IT organizations don't have the budget for a secondary disaster recovery site or the time to manage off-site storage. Let the Unitrends Cloud do the work for you. Our backup appliances work with Unitrends Cloud to deliver long-term retention and disaster recovery spin-up at an affordable, predictable cost.

WE ARE USING THE UNITRENDS CLOUD...I CAN NOW SLEEP AT NIGHT KNOWING I HAVE A FULLY BACKED-UP INFRASTRUCTURE AND A TESTED DR SOLUTION THAT WILL KEEP OUR BUSINESS RUNNING IN THE FACE OF A DISASTER.

IT MANAGER
CAR DEALERSHIP IN OKLAHOMA CITY
UNITRENDS CUSTOMER SINCE 2016

UNITRENDS DRaaS

01

PREMIUM DRaaS

1-hour spin-up and failover

Designate critical VMs in the Unitrends Cloud for Premium DRaaS protection to add a guaranteed 1-hour spin-up and failover service level agreement (SLA) plus Recovery Assurance for automated weekly application-level recovery testing and reporting.

02

ELITE DRaaS

24-hour spin-up and failover

Choose important VMs in the Unitrends Cloud for Elite DRaaS protection to add a guaranteed 24-hour spin-up and failover service level agreement (SLA) plus Recovery Assurance for automated weekly application-level recovery testing and reporting.

03

UNLIMITED DRaaS

Spin-up and failover in the cloud

Add Unlimited DRaaS protection to your Forever Cloud protection to enable you to spin up and failover to an unlimited number of VMware and Hyper-V VMs and physical Windows servers in the Unitrends cloud.

UNITRENDS CLOUD SERVICES INCLUDE

HANDS-FREE SIMPLICITY

- » Advanced, automated WAN optimization, including in-flight deduplication, so your data transfers to the cloud faster, with less drag on your network.
- » Rapid recoverability in minutes with the same UI as your Unitrends backup appliances.
- » Rapid Seed service quickly establishes the initial data set in the cloud (available to customers in the U.S.).
- » UI shows data is protected in the cloud at a glance.
- » Built-in self-service cloud tools for easy data restores.
- » Rapid Return service — in the event of a disaster at your site, your most recent backup set is copied to a Unitrends Recovery Series appliance or a NAS device and shipped overnight to your site.

MALWARE-HARDENED PLATFORM

- » Adaptive and predictive analytics on Unitrends backup appliances scan all backup and replication data to identify and alert IT of potential ransomware threat conditions. Application-level Recovery Assurance testing ensures recoveries meet SLAs and eliminates the risk of restoring from infected backups.
- » Optional disaster recovery services and Recovery Assurance automated testing ensure backup data is safe to restore from.

RESILIENCE AND SECURITY

- » Cloud hosting is in secure SOC 2 certified data centers for your peace of mind. Unitrends Cloud data centers are available in the U.S., Canada, Germany, the UK, Ireland and Australia.
- » Redundant cloud storage to ensure the protection and availability of your data across multiple geographies.
- » Military-grade security with AES-256 encryption capabilities for data protection in-flight and at rest.

UNITRENDS CLOUD SERVICES COMPARISON

	Forever Cloud		DRaaS	
Terms	Long-term cloud retention	Long-term cloud retention bundled with DRaaS	Elite DRaaS add-on	Premium DRaaS add-on
Service description	Long-term cloud retention	Long-term cloud retention + DR services & VM spin-up	24-hour VM spin-up SLA + Recovery Assurance automated DR testing	1-hour VM spin-up SLA + Recovery Assurance automated DR testing
Retention policy	Customizable - 90 days, or annual up to 7 years, or infinite	Customizable - 90 days, or annual up to 7 years, or infinite	Not applicable	Not applicable
Self-service, granular recovery	✓	✓	✓	✓
24/7/365 white glove service & customer support	✓	✓	✓	✓
Secure VPN connection (SSL client or point-to-point tunnel) to cloud resources	✓	✓	✓	✓
DR spin-up of VMware vSphere VMs	✗	✓	✓	✓
DR spin-up of Microsoft Hyper-V VMs	✗	✓	✓	✓
DR spin-up of Windows Physical	✗	✓	✓	✓
4 weeks of cloud operations testing & spin-up. Per 12 months.	✗	✓	✓	✓
Recovery Assurance Automated DR testing in the cloud	✗	✗	✓	✓
24-hour SLA for spin-up of VMs - From the time the disaster is declared	✗	✗	✓	Not applicable
1-hour SLA for spin-up of VMs - From the time the disaster is declared	✗	✗	Not applicable	✓
Pricing terms	Sold in 500GB protected capacity increments	Sold in 500GB protected capacity increments	Sold per VM as an add-on to any Forever Cloud account	Sold per VM as an add-on to any Forever Cloud account
Term	1, 3 or 5 year subscription	1, 3 or 5 year subscription	1, 3 or 5 year subscription	1, 3, or 5 year subscription
Max machine size in cloud	Not applicable	4 vCPU / 8GB	8 vCPU / 16GB	24 vCPU / 128GB

✓ = Included ✗ = Not Included

ABOUT UNITRENDS

Unitrends makes efficient, reliable backup and recovery as effortless and hassle-free as possible. We combine deep expertise gained over 30 years of focussing on backup and recovery with next-generation backup appliances and cloud purpose-built to make data protection simpler, more automated and more resilient than any other solution in the industry.

Learn more by visiting unitrends.com or follow us on LinkedIn and X @Unitrends.

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