

Elite DRaaS

White Glove Service for Hands-Free Disaster Recovery at Predictable Cost

At Unitrends, our goal is to make efficient, reliable backup and recovery as invisible and hassle-free as possible. For businesses who need an agile disaster recovery plan but don't want to run a secondary site, Unitrends Disaster Recovery-as-a-Service (DRaaS) delivers rapid spin-up and one-click failover to the Unitrends Cloud at a cost significantly lower than building and managing your own off-site DR. Working with Unitrends Forever Cloud and Recovery Series or Unitrends Backup appliances, Unitrends Elite DRaaS provides hands-free business continuity and disaster recovery (BCDR).

Elite DRaaS is an enhanced DR service that includes a 24-hour spin-up service level agreement (SLA) and Unitrends Recovery Assurance recoverability testing. Customers typically choose Premium DRaaS and its one-hour SLA for their most critical virtual machines (VMs) and applications, and Elite DRaaS for other important workloads. Unlimited DRaaS is also available for VMs that don't require a recovery SLA.

24-Hour-Guaranteed Service Level Agreements

For important VMs, our 24-hour spin-up SLA ensures your peace of mind in the event of a disaster. Unitrends guarantees your VMs will be spun up in the cloud within 24 hours of the declaration of disaster. This ensures business continuity for your organization. Now powered by Pure Storage™, Unitrends Elite DRaaS provides all-flash storage for cloud-based DRaaS and product target storage designed for rapid data recovery, seamless storage and improved performance to ensure the highest business continuity and operational efficiency levels. Elite DRaaS also includes white glove service, giving you the confidence that your business will recover in the contracted SLA timeframe.

- » Resilient protection, built for the unexpected.
- » Simple, low-touch backup and cloud data protection.
- » Deep cloud DR expertise gained through 30 years of focusing on backup and cloud data protection.



We implemented our DR plan at the approach of Hurricane Irma. The DR process Unitrends followed worked just as advertised, and there is now no reason for us to actively manage our DR process. We've outsourced it to Unitrends."

Dennis Hershey
Chief Technology Officer

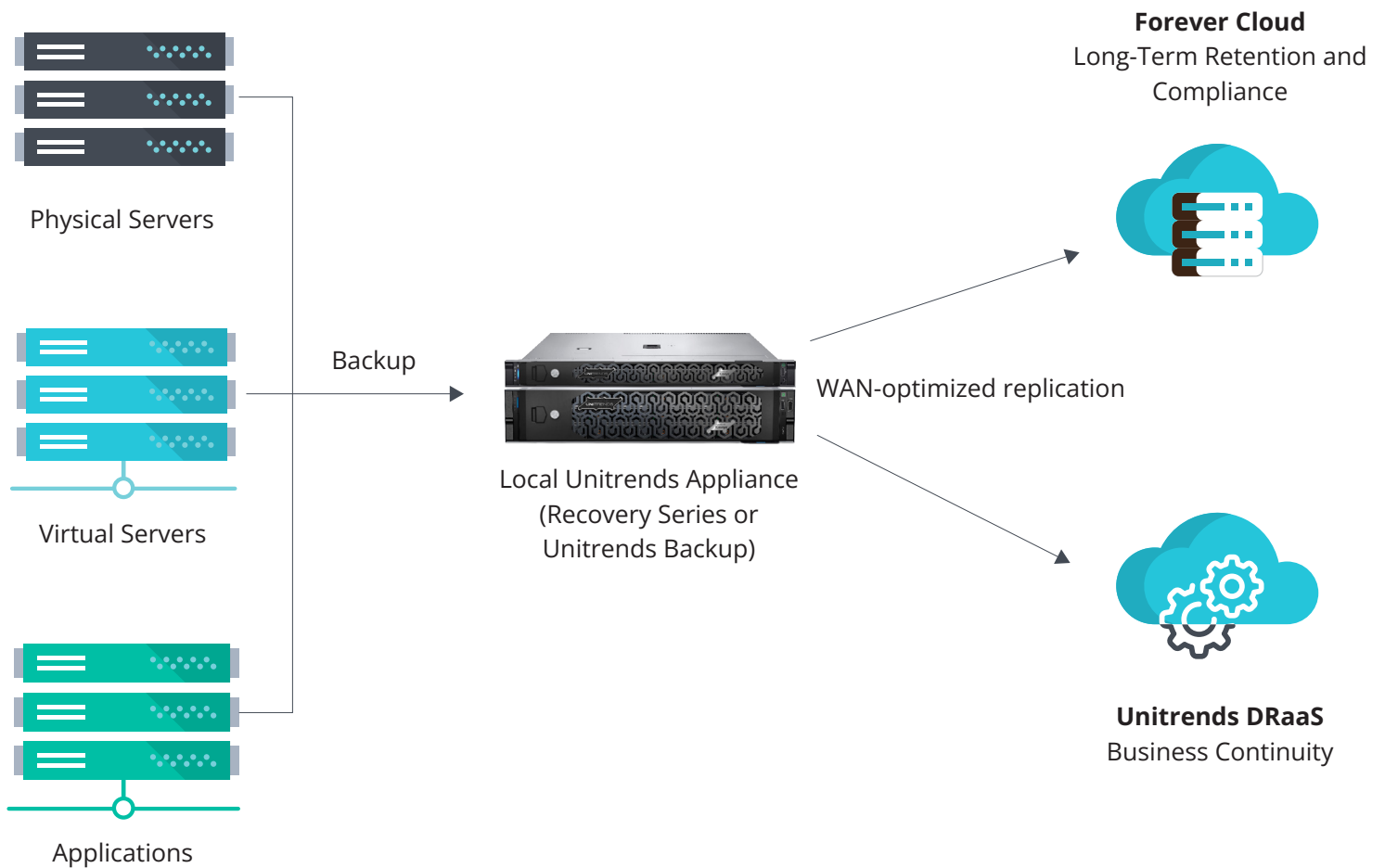


Figure: Unitrends Elite DRaaS

Recovery Assurance

Recovery Assurance enhances organizational resilience by delivering regular, automated testing and orchestrated failover in the event of a disaster. This ensures your critical virtual machines are recoverable as expected and ready for rapid cloud spin-up when disasters strike. Recovery Assurance testing includes coordinating data sets, managing boot times, measuring the actual time to recovery of the complete mission-critical application, and reporting proof of compliance with each specified recovery time objectives (RTOs) and recovery point objectives (RPOs).

Simple, Hassle-Free Business Continuity and Disaster Recovery Preparedness

Unitrends Cloud experts support you from set up to ongoing management to DR event declaration and failover to failback.

From Disaster to Recovery in Less Than 24 Hours

- » **Backup** – Back up applications and data to a Recovery Series or Unitrends Backup virtual appliance at your primary data center.
- » **Replicate to the Cloud** – Copy your backups to the Unitrends Cloud easily with bandwidth-efficient, in-line deduplication and compression techniques from Unitrends.
- » **Choose the VMs** – Select the VMs you want to enroll in Unitrends Standard, Elite or Premium DRaaS.
- » **Test** – Automated Recovery Assurance testing ensures your DR plan works as expected and guarantees compliance with your RPOs and RTOs.
- » **Monitor and Certify** – Get monthly Recovery Time Actual (RTA) reports via Recovery Assurance.
- » **Declare** – In the event of an outage at your primary site, declare the disaster with a single phone call to the Unitrends Cloud Operations team — available 24 hours a day, 365 days a year.
- » **Resume Operation** – Unitrends will spin-up and failover operation to your designated VMs in the Unitrends Cloud within one hour of the declaration of disaster.
- » **Restore** – After the disaster, backups of your data and VMs are copied to a Recovery Series appliance or network-attached storage (NAS) device and shipped to your primary site.
- » **Reset** – After recovery, Unitrends updates the setting to be ready for the next event.



GET PEACE OF MIND AND A
GUARANTEED
**ONE-HOUR RECOVERY
SLA TODAY**



ABOUT UNITRENDS

Unitrends makes efficient, reliable backup and recovery as effortless and hassle-free as possible. We combine deep expertise gained over thirty years of focussing on backup and recovery with next generation backup appliances and cloud purpose-built to make data protection simpler, more automated and more resilient than any other solution in the industry.

Learn more by visiting unitrends.com or follow us on LinkedIn and Twitter @Unitrends.

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