

Unitrends Backup and Recovery  
Success Story

# Getting Good Data Protection Shouldn't Require a Lawyer

Legal Success Story | Brownlee LLP



BROWNLEE  
LLP

# Getting Good Data Protection Shouldn't Require a Lawyer

Legal Success Story | Brownlee LLP

## Solution Highlights

Industry | Legal

### Protected Platforms

- HP Servers
- Windows on VMware

### Solution

- Unitrends Recovery 823 & 822

### Benefits

- Rapid restores of virtualized servers
- **Quick** recovery of deleted files
- Protection from ransomware attacks
- Peace of mind



Already, four times this year Unitrends has allowed us to recover from ransomware infections with minimal loss of data.

**James Pomeroy**  
IT Systems & Support Manager  
Brownlee LLP



## Customer Profile

Brownlee LLP is a mid-sized, regional law firm with offices in Calgary and Edmonton, providing a wide breadth of legal services across Alberta, the Yukon, Nunavut and Northwest Territories. With extensive and long-standing practices in almost all legal disciplines, Brownlee LLP has departments covering Civil Litigation, Municipal and Administrative, and Corporate-Commercial law.

## The Challenge

With such a wide range of coverage, Brownlee LLP must protect all types of sensitive information from loss or attack. Before, Unitrends Brownlee LLP used Symantec Backup Exec to tape. James Pomeroy, IT and Support Manager reports "We found that our backups were growing faster than tape technology. We had a choice to try and advance our tape technology such as buying a multi-tape loader or moving towards disk backup. We decided to move to disk via an appliance rather than server based storage."

## The Solution

"Our initial decision was to go with a Barracuda backup appliance. We had the Barracuda Web Filter in our environment so we figured their backup would be good as well. We were wrong. We were constantly having issues with space on the device however there was no way in the interface to actually see how much space each server was using. Their interface also made it a nightmare to do a restore. After having a few calls with our technology partner, we decided to give the Unitrends Recovery Series a look. After the fiasco with Barracuda we were a little nervous about getting into a new system but Unitrends was great about letting us do a try before we buy. When we got the appliances, Unitrends got on the phone with us and walked us through everything and the Unitrends Interface actually looks like a UI for backup software. It's easy to go in and see exactly what the device is doing, where the space is going, what backups are stored on the device, if backups are failing and why. Restores work the way they are supposed to, a list of folders/files that you drill down into until you find what you need."

## The Results

"We have to do at least one restore probably every 2 to 3 days because someone has deleted a file or more likely over written one by accident. Most of these are documents so are fairly small but it is literally 5 minutes or less from logging in until the document is restored. Compared to Barracuda the interface just makes so much sense and is so much easier to use. A backup system to me is essential and is not something you just plug in and forget about. It is the life blood of a company in the event of a disaster."