

Unitrends Backup and Recovery
Success Story

Center for Disability Rights, Inc.
Helping People Help Themselves

Overcoming the Disability of Dealing with Tape Backup

Non-Profit Success Story | Center for Disability Rights



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Solution Highlights

Industry | Non-Profit

Protected Platforms

- Windows, Linux, Xen servers
- Microsoft Exchange

Solution

- Unitrends Recovery 813
- Removable disk

Benefits

- Rapid restores
- Support for heterogeneous environment
- Easy monitoring
- Peace of mind



It gives daily email reports, invaluable in assuring the IT director that backups are running as expected and that CDR's information is safe and secure.

Roger Strickland
Director of IT
Center for Disability Rights



Customer Profile

The staff at the Center for Disability Rights, Inc. (CDR) understands how to master difficult challenges. Not only do they serve the disabled communities of its Rochester headquarters and other New York offices, but its Board of Directors and management consist of people with disabilities. This fact arms CDR with insight to provide quality non-residential and non-medical services that "help people help themselves."

The Challenge

One challenge the Center had as an organization was recurring issues with their outdated tape backup solution. CDR has a very heterogeneous IT environment and tape backups were taking too long and not doing the job. They needed a single solution.

CDR's Director of IT, Roger Strickland's search for a solution led him to scrutinize Dell's AppAssure and Barracuda Backup Servers. For AppAssure, Strickland estimates that the cost to establish and maintain the solution would reduce ROI to nil. Barracuda proved just as disappointing. They don't support as many platforms with agents as does Unitrends.

The Solution

They turned to Unitrends, which "handled Linux and with a the licensing scheme that does not nickel and dime you to death every time you want to add a server." Beyond this, "The demo was impressive" when it came to user friendliness. Strickland found that adopting a Unitrends solution does not require a computer science degree, taking the pressure off CDR's administrative staff.

The Results

"We selected a Unitrends Recovery 813 with a separate drive unit, utilizing removable drives for archives. We selected nightly incremental with weekly archives of all of our servers." As Strickland observes, the "size of our data was the determining factor in selecting the right unit." Unitrends made it easy for CDR to choose from one of their 14 recovery appliances that could cover the non-profit's 450 GB of data, while allowing future growth without additional cost.

As a company run by and for individuals with disabilities, CDR is all about overcoming challenges. Strickland is more than happy to report that their Unitrends Recovery 813 helped the company turn their backup challenges into a thing of the past.