

# Unitrends Elite DRaaS

Disaster Recovery Services in the Unitrends Cloud



We are using the Unitrends Cloud...I can now sleep at night knowing I have a fully backed up infrastructure and a tested DR solution that will keep our business running in the face of a disaster.

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## Elite DRaaS

For businesses who need an agile disaster recovery plan but don't want to run a secondary site, Unitrends Disaster Recovery as a Service (DRaaS) delivers rapid spin-up in the Unitrends Cloud at a cost significantly lower than building and managing your own off-site DR. Working in tandem with your Forever Cloud account and your Recovery Series or Unitrends Backup appliances, Unitrends Elite DRaaS provides business continuity and disaster recovery (BC/DR) in the secure Unitrends Cloud.

Elite DRaaS is an enhanced DR service option that includes a 24-hour spin-up service level agreement (SLA) and Recovery Assurance. Customers typically choose Premium DRaaS and its 1-hour SLA for their most critical virtual machines and applications and Elite DRaaS for other important workloads. Unlimited DRaaS is also available for VMs that don't require a recovery SLA.

### 24-Hour SLA

For your most critical virtual machines, Unitrends' 24-hour spin-up SLA ensures your peace of mind in the event of disaster. Unitrends guarantees your VMs be spun up in the cloud within 24 hours of the declaration of disaster. This ensures business continuity for your organization. Elite DRaaS includes white glove service for the high confidence that your business will recover in the contracted SLA timeframe.

### Recovery Assurance

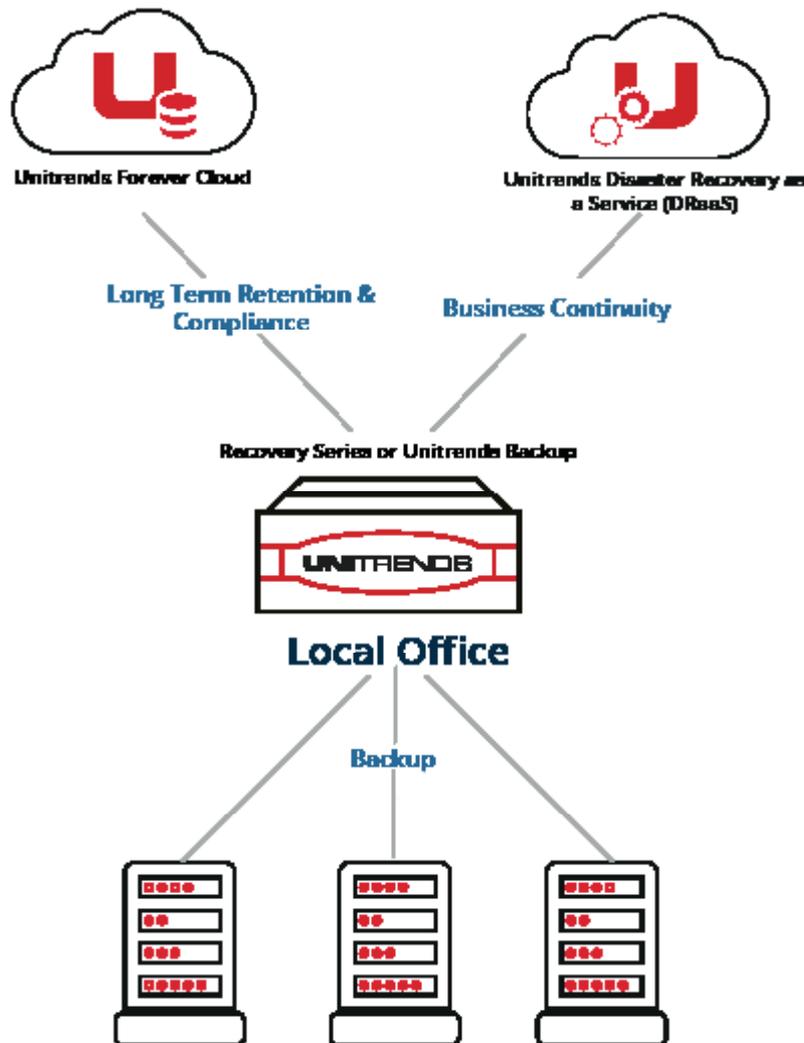
Recovery Assurance delivers regular and automated testing and orchestrated failover. This ensures your critical virtual machines are recoverable as expected and ready for rapid cloud spin-up in the event of disaster. Recovery Assurance testing includes coordinating data sets, managing boot times, measuring the actual time to recovery of the complete mission critical application, and reporting proof of compliance to each specified Recovery Time Objective (RTOs) and Recovery Point Objectives (RPOs).

## 8 Easy Steps to Business Continuity/Disaster Recovery Preparedness

When setting up Elite DRaaS, Unitrends takes care of you throughout the entire process, from setup to declaring a DR event to failback.

### How It Works:

1. **Backup:** Backup your business with Unitrends Backup or Recovery Series appliances at your primary site.
2. **Copy to the Cloud:** Copy your backups to the Unitrends Cloud with continuous data replication.
3. **Set Up:** Select the virtual machines (VMs) you want to mirror in the Unitrends Cloud and enroll in DRaaS.
4. **Test:** Ensure your DR plan works as expected with automated Recovery Assurance testing that guarantees your Recovery Point Objectives (RPOs) and Recovery Time Objectives (RTOs).
5. **Monitor and Certify:** Get monthly Recovery Time Actual (RTA) reports via Recovery Assurance.
6. **Declare:** In the event of an outage at your primary site, declare the disaster with the Unitrends Cloud Ops team—available 24 hours a day, 365 days a year.
7. **BC/DR:** Your business is spun up in the Unitrends Cloud within 24 hours from the declaration of disaster.
8. **Restore:** After the disaster, backups of your data and VMs are copied to a Recovery Series appliance or NAS device and shipped to your primary site.



Ready to get protected with Unitrends Cloud? Contact us or connect with a partner today.