

Protecting Computing Assets at Remote Locations

Utility Success Story | Loraas Disposal Services



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Solution Highlights

Industry | Waste Disposal

Protected Platforms:

- Nimble Storage SANs
- SQL and Exchange 2016
- Virtualized Windows Servers

Solution

- Unitrends Recovery Series 823S
- Unitrends Recovery Series 818S
- Unitrends Recovery Series 713
- Unitrends Backup virtual appliance

Benefits

- Ransomware Protection
- Protection against accidental deletes
- Full disaster recovery capabilities



Customer service from Unitrends has always been amazing to deal with.

Jason Wadden

IT Manager

Loraas Disposal Services



Customer Profile

Loraas Disposal Services was originally founded in 1965 by Bruce Loraas in Saskatoon, Saskatchewan Canada. In 1987 they opened the first privately owned landfill that used advanced engineering to contain solid waste. They are now serving 65,000 recycling customers with over 60 trucks and 200 employees. Jason Wadden is the IT Manager managing all forms of technology including networks, servers, and data protection.

The Challenge

Wadden manages a staff of two and oversees nine locations stretched across the province of Saskatchewan. "Staffing is always a need, we are growing fairly steady and in remote locations. We are stretched fairly thin for all sites." reports Wadden. Part of their challenge was that they were, according to Wadden "babysitting Backup Exec and all the issues that come from dealing with tape." Wadden had previously worked as a consultant and knew there was a better way "to reduce the overall complexity and issues that come from Backup Exec."

The Solution

Wadden first heard of Unitrends on Spiceworks and was impressed with the high number of recommendations in their user reviews. He asked for a custom demonstration, and then trialed a Unitrends Recovery Series 713 for a month. "After the trial we couldn't go back to Backup Exec, we loved the reliability and simplicity of the Unitrends solution." said Wadden.

The Results

One of the ongoing challenges of protecting Loraas' data is that computing assets are located in nine facilities widely spread across Saskatchewan. Loraas has a Recovery Series 823S hardware appliance at the headquarters, and an 818S and a 713 at larger remote locations. The Recovery Series user interface allows administrators to access remote systems, schedule their backups, and manage recoveries, all while being remote. Loraas uses the Unitrends Backup software virtual appliance in their IT lab.

Wadden related a story of Unitrends saving Loraas data. "Recently our HR manager thought she was going to restore something from within the software. She instead ended up restoring the entire HR database back to a version used 3 years ago. It took The Unitrends appliance all of 5 minutes to get everything restored to the latest version from a backup that was run just an hour before. Since then she no longer tries to do backups/restores from within the software herself and just let's us manage them for her."

"Industry standard set-ups, ease of use and functionality is why we chose Unitrends." related Wadden. "Customer service from Unitrends has always been amazing to deal with. They are extremely knowledgeable of their products and the environments supported by their platforms."



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