

Replacing Tape Backup and Recovery for Physical Servers

Retail Success Story | Pet Supplies Plus



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Solution Highlights

Industry | Retail

Protected Platforms

- Bare metal Windows servers

Solution

- Recovery Backup Appliance

Benefits

- Baremetal restore for quick recovery
- Easy restores
- Peace of mind



“Restoring a physical machine backed up with Unitrends is very easy, and also very fast.”

Todd Chapman
Director of Information Systems
Pet Supplies Plus



Customer Profile

Pet Supplies Plus is a chain of stores that provides food and grooming supplies for pets. The company maintains more than 315 stores in over 25 midwest and eastern states and offers a wide selection of name brand food, toys and supplies for pets. The company supplies unbeatable discount prices on many name brand pet supplies, products, and adoption programs.

The Challenge

Pet Supplies Plus was using a tape backup solution, which was incapable of protecting the company's vital data files. Todd Chapman, Pet Supplies' Director of Information Systems was concerned with this issue. Pet Supplies needed an appliance that could guarantee recovery of data with a quick, simple and consistently reliable method. The company's current solution could not meet any of those qualifications. Unfortunately, Chapman's problems went beyond even those basic concerns. “We were looking for something that would easily support longer retention requirements and compliment our move toward a virtual server environment.”

Chapman considered purchasing Symantec's software, but after comparison, he found that Unitrends was the only company able to meet his qualifications and provide a backup solution and remote, on-site support.

The Solution

Now that Pet Supplies Plus uses a Unitrends Recovery Series appliance, converting from a physical to virtual environment, their costs have decreased, not to mention how quick and easy it was to make the conversion. “I'm very happy with the new system; configuration and ongoing use is easy, yet very powerful,” said Chapman.

The Results

Chapman was happy to leave the old solution for Unitrends, which now handles all of his backup and restore needs. With Unitrends reliable software and superior customer service, its “solid reputation” keeps companies dedicated to Unitrends' dependable backup and recovery hardware and services. Pet Supplies Plus was also pleased to find that Unitrends' offers reliable disaster recovery that is quick and easy, and most importantly, the company can rest assured that its systems are protected.