SPANNING BACKUP FOR GOOGLE WORKSPACE

It's no longer adequate to only back up key on-prem servers. A myriad of threats to your organization’s key Google Workspace data makes backing it up a necessity. Unitrends SaaS Backup, delivered with the Spanning brand as part of the Kaseya solution, protects your customer data and your organization with an enterprise-class, automated backup and recovery solution for Google Workspace.

Why You Need Google Workspace Backup

- Human Error
- Malicious Insiders
- Illegitimate Deletion
- Malware and Ransomware
- Programmatic Errors
- Hackers

Google Workspace Marketplace
TRUSTED BY MORE THAN 1.4 MILLION USERS.

Product Overview

Spanning Backup for Google Workspace is an enterprise-class, automated backup and recovery solution that makes backup as effortless as possible and eliminates the risk of data loss due to system crashes or accidental deletions.

This cloud-based backup service provides complete protection for Gmail, Drive (including Shared drives), Calendars, Contacts and Sites, with flexible cloud retention options. Daily backups and fast self-service restore via an intuitive user interface means your data is always available when you need it. Optional Dark Web Monitoring alerts you to stolen or compromised credentials so you can prevent unauthorized access.

Unified BCDR

With our intuitive portal UniView, you can manage all your Unitrends backup environments, including backup appliances for servers and Google Workspace backups, from one screen. Got multiple locations, customers or tenants? Manage every location and backup through UniView, which includes two-factor authentication and BackupIQ for smart, custom alerting that gives IT admins only the notifications they need.
NEW FLEXIBLE CLOUD RETENTION

Spanning Backup for Google Workspace now delivers flexible, customizable cloud retention that can help your organization lower OpEx costs and meet compliance requirements. Choose the cloud retention that fits your budget and compliance requirements — licensed* at 1-year or unlimited retention. Also, easily customize policies based on your needs, such as 1 year for documents and 90 days for email.

*Licensing options differ for managed service providers (MSPs).
Contact us for more information and see the FAQs.

KEY FEATURES

Comprehensive protection
Spanning Backup for Google Workspace covers all the essential apps: Gmail, Google Drive (including Shared drives), Calendars, Contacts and Sites.

Automated
Spanning runs in the background, providing daily, automated Google Workspace backup for users in your org. Following an initial full backup, incremental backups are performed automatically every day, allowing your IT team and end users to truly “set it and forget it.”

On-demand backup
In addition to automated backup, Spanning gives you the flexibility to run manual backups at any time. These can be performed by admins or end users and you can choose to back up user accounts in their entirety or simply select any combination of apps within Google Workspace to focus on. You have full control and can run manual Google Workspace backups as often as you see fit — there’s no limit.

Status monitoring
Check your Spanning dashboard to monitor the state of your most recent Google Workspace backups. Admins can view the backup health for each Google Workspace user within their domain and drill down to inspect and resolve any issues before they impact the integrity of future restores. On top of that, admins can opt to receive daily, weekly or monthly email notifications to keep them informed of their Google Workspace backup status.
Transparent reporting

Use the audit log for an immutable, detailed record of every action done by any user or admin within Spanning Backup for Google Workspace. You’ll see a list of activities that have taken place and will be given information about what was done, who it was done by and when it happened. The audit log can also be exported to a CSV file at any time for analytical and reporting purposes. Every action concerning your Google Workspace backup is recorded to provide maximum transparency and accountability.

End user self-restores

Save IT time and reduce help desk costs by empowering your end users to utilize Spanning Backup for Google Workspace on their own. Licensed users can learn to restore their own lost or misplaced Gmai ls, Drive files, folders and content with minimal training and zero IT intervention. You can also delegate Help Desk Admin rights to desired non-Google Workspace admins such as HR personnel. With more empowered users, restores can be accomplished quickly to ensure maximum productivity.

Point-in-time restore

Restore content from the latest Google Workspace backup of a known good state. With daily, automated backup and unlimited on-demand backup at your disposal, you have the power to restore data from any previous date in which Spanning was in place. Regardless of when the data was altered or lost, your organization will have a backup point to count on.

Granular, search-based restore

Spanning Backup for Google Workspace allows users and admins to search their backups for individual files and emails of interest. This can be accomplished in a variety of ways since Gmail backup can be searched by author or subject, and Drive files can be located by folder, filename or version history. These may be used individually or together for desired granularity, and when combined with the point-in-time restore capabilities, your organization will be able to locate exactly what’s needed for restoration.

Shared drives restore

In addition to individual Drive files, Spanning allows for the backup and restore of your shared drives (formerly Team drives) data with the inclusion of folder structure and sharing settings. Shared drive data will be restored back into the same shared drive or Spanning will create a new shared drive upon restore if the existing drive has been deleted.

Cross-user restore

Admin users can easily restore Google Workspace backup data from one user’s account to the live Google Workspace account of another user within the same domain. This feature can be extremely useful in the offboarding and onboarding process if a user has been removed from the domain and a new user is stepping in. It can also come in handy should you need to transfer ownership of data from one user to another — such as an admin or a temporary account — for any number of reasons.
Google Workspace credential protection

Optional Dark Web Monitoring alerts Google Workspace administrators when their employees’ emails and passwords have been compromised, enabling them to take proactive steps to secure accounts at risk. They can then leverage Spanning’s powerful audit reporting and search capabilities to determine if malicious activity has taken place and restore any corrupted data in just a few clicks.

Best-in-Class SaaS Security

For today’s IT staff and MSPs, security and compliance are top of mind. Spanning Backup employs multiple layers of operational and physical security to ensure the integrity and safety of your data and help you meet compliance requirements. Our security features include:

- SOC 2 Compliance
- Intrusion Detection
- Application-Level Authentication
- Compartmentalized Access
- Strong Encryption
- HIPAA Compliance
- And more!


Protect your Google Workspace data and your business with the highest-rated backup and recovery solution in the Google Workspace Marketplace.

TO GET STARTED, VISIT US.